"TRICARE....Protecting Our Forces, Serving Our Families, Shaping Our Future" 2003 TRICARE CONFERENCE – Marriott Wardman Park Hotel – Washington, DC

Monday, January 27, 2003

TIME	EVENT/PRESENTATION	ROOM
0630 - 1730	R E G I S T R A T I O N	Marriott Ballroom Foyer
0630 - 0745	CONTINENTAL BREAKFAST	Marriott Ballroom Foyer
0745 - 1400	M100 – Plenary Session	Marriott Ballroom I, II, and III
0745 - 0800	Ceremonial Music	Marriott Ballroom I, II, and III
0800 - 0810	Posting of the Colors	
	National Anthem	
	Invocation – Chaplain	
0810 - 0815	Welcome	
	TRICARE Management Activity Representative	
0815 - 0855	Opening Remarks	
	Department of Defense, OASD(HA) and TRICARE Management Activity Representatives	
0000 1000	Vta Constant	
0900 - 1000	Keynote Speaker	
1000 1020		76 1 1 7 7
1000 – 1030	B R E A K	Marriott Ballroom Foyer
1030 - 1200	Congressional Panel	Marriott Ballroom I, II, and III
1200 – 1330	L u n c h O n O w n	
1330 – 1400	Presentation of Awards	TBD
1400 - 1600	M300 – Army Service Breakout	TBD
1400 - 1600	M400 – Air Force Service Breakout	TBD
1400 - 1600	M500 – Navy Service Breakout	TBD
1530 – 1830	M200 -EXHIBITS & AIS DEMONSTRATIONS OPEN	Exhibit Hall A
	EXHIBITOR SPONSORED OPENING RECEPTION	

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Tuesday, January 28, 2003

0700 - 1700			REGIS	STRATION				Marriott Ballroom	Foyer
0700 - 0800		BREAKFAST ON OWN							
0730 - 0800	Ceremonial Musi	ic							
Plenary Session 0800 – 0850		AM Plenary Sessiona, MD, VADM,	_	eral of the United St	tates		1	Marriott Ballroom I	I and III
0850 - 0930				REFRESHME	NT BREAK IN E	XHIBIT HALL	·		
Concurrent Breakout Sessions	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 TRICARE On-line	TRACK 7 Senior Enlisted	TRACK 8 IM/IT	TRACK 9 Operations/ Pharmacy Issues
POC	COL John Gardner	Ms. Carol Ortega	Maj Henri Hammond	Mr. Ken Cox	COL John Powers	Mr. Jonathan Billings	SGM Harry Robinson, Jr.	Mr. Keith Simmons	Ms. Carol Ortega
Moderator(s)									
0930 - 1020	T101 Planning and Responding to Disasters: The Role of Mental Health	T201 Contract Performance Update: Managed Care and Dental Contracts	T301 Strategic Plan	T401 Presidential Task Force Staff Views on Sharing	T501 NQMP: Special Studies & ORYX Update	T601 TRICARE Online – MHS Transition to an Enterprise Portal	T701 Enlisted Leadership in the MHS	T801 CHCS II – Military Computer Based Patient Record	T901 MTF Pharmacy Operation
	LTC Elspeth Ritchie, MC, USA CDR Richard Stoltz, MSC, USN MAJ Willis Leavitt, MC, USA	(Workshop) Mr. Thomas J. Osoba Mr. Charles Gallegos	Mr. Nelson Ford	Mr. Dan Blum Mr. Ed Ponatoski Mr. Todd Fisher	CAPT Mark Paris, USPHS, Ph.D. Mr. James Fraser Ms. Amy Bishop	CAPT Brian Kelly, MC, USN	CSM Wyatt Scott, Ret, USA CMSgt David Bayliss, USAF, Ret MCPO Mark Weldon, Ret, USN	Mr. Ron Pace CAPT Heidi Moos, DC, USN CDR Robert Wah, MSC, USN	CAPT Elizabeth Nolan , MSC, USN Col Ardis Meier, USAF, BSC Col William Heath, MS, USA

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Tuesday, January 28, 2003 Continued

Concurrent Breakout Sessions	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 TRICARE On-line	TRACK 7 Senior Enlisted	TRACK 8 IM/IT	TRACK 9 Operations/ Pharmacy Issues
1030 - 1120	T102 Post Deployment Health Clinical Practices Guidelines & Deployment Health Clinical Center LTC Charles Engel, MC, USA	T202 NDAA02 Initiatives (Workshop) Ms. Barbara Gallegos	T302 Military Health System Executive Review Robert Opsut, Ph.D.	T402 VA/DoD Cooperation Strategic Plan CAPT Tracy Malone, NC, USN Ms. Joan Furey	T502 Family Centered Care: A New Approach to Perinatal Services CDR Martin McCaffrey, MC, USN LTC Jay Carlson, MC, USA Lt Col Chris Zahn, USAF, MC	T602 MHS Enterprise Architecture – Working Together to Deliver Web Services CAPT Brian Kelly, MC, USN	T702 Services Senior Enlisted Advisors T702a Policy Recommendations SMA Jack Tilley, USA CMSgt Gerrald Murray, USAF CSM John Leonard, Jr., USA T702b Training Issue SGM Alford McMichael, USMC MCPON, Terry Scott, USN	T802 Executive Information/ Decision Support – M2, PHOTO Lt Col Dan Davis, USAF, BSC	T902 Interim Report on TSRx Utilization C. Ross Anthony, Ph.D. Jesse Malkin, Ph.D.
1120 – 1300			L	u n c h	O n	O w	n		
Plenary Session 1300 – 1350	•	PM Plenary Sessi Protection as a D			J SN				

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Tuesday, January 28, 2003 Continued

Concurrent Breakout Sessions Cont'd	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 TRICARE On-line	TRACK 7 Senior Enlisted	TRACK 8 IM/IT	TRACK 9 Operations/ Pharmacy Issues
1400- 1450	T103 DoD Safety & Occupational Health Programs Mr. Curtis Bowling	T203 Reserve Health Care Ms. Ann Fazzini Mr. Steve Isaacson Col Kathleen Woody, USAF, NC	T303 FY03 & FY04 Defense Health Program Financial Overview COL David Moonan, MS, USA	T403 CHAMPVA Mr. Ralph Charlip	T503 Quality Report to Congress and Future Plans Col Dan Cohen, USAF, MC COL John Powers, MC, USA	T603 Referrals & Authorizations CAPT Brian Kelly, MC, USN Lt Col Roger B. Price, USAF, MSC	T703 Customer Service from the Enlisted Perspective MSgt Wesley Hardin, USAF	T803 Theater Medical Support Implementing IM/IT Solutions to Improve Delivery of Healthcare to the Theater T803a Theater Medical Information Program Lt Col Tom Yingst, USAF, MSC T803b TRAC2ES Lt Col James Baxter, USAF, MSC	T903 TMOP-T-Rx Contracts COL Bill Davies, MS, USA LTC Donald DeGroff, MS, USA Mr. William Kiefer
1450 – 1520				REFRESHME	NT BREAK IN EX	KHIBIT HALL A			

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Tuesday, January 28, 2003 Continued

Concurrent Breakout Sessions Cont'd	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 TRICARE On-line	TRACK 7 Senior Enlisted	TRACK 8 IM/IT	TRACK 9 Operations/ Pharmacy Issues
1530 - 1620	T104 Environmental & Occupational Surveillance	T204 TRICARE Prime Remote (Workshop)	T304 Optimization Initiatives (Workshop)	T404 Current Integration Efforts and National Level Agreements (Best Practices)	T504 Looking at Population Data – National and Local Issues (Web Demo)	T604 Access to Care Update Col Elizabeth A.	SurgeonGeneral's Senior Enlisted Panel Advisors T704a - Working Within the MHS	T804 Enterprise Data: Assembling the Pieces For a Healthier Population	T904 Uniform Formulary Update COL Bill Davies, MS, USA
	Mr. John Resta	Mr. John Leininger	LTC Connie Kalk, MC, USA Maj Stephen Sales, USAF, MSC CAPT Adriene de Savorgnani, NC, USN	Lt Col Danny Seanger, USAF Mr. Dan Gerrard	BG Michael Dunn, MC, USA Col Teresa Page, USAF, NC	Cargo, USAF, BSC	CSM James Alpin, USA FORCM Jacqueline DiRosa, USN T704b - Building NCO Framework MCPO Jack Goodhue, USN CMSgt Sarmina Manuel, USAF	CDR Wyatt Smith, MC, USN CDR Daniel Zinder, MC, USN Lt Col Michael Butel, USAF, BSC	COL Dan Remund, MS, USA

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Concurrent Breakout	TRACK 1	TRACK 2	TRACK 3	TRACK 4	TRACK 5	TRACK 6	TRACK 7	TRACK 8	TRACK 9
Sessions Cont'd	Force Health	Operations/	Resource	Federal Agency	Clinical	TRICARE	Senior Enlisted	IM/IT	Operations/
	Protection	Benefits	Management	Coordination	Operations	On-line			Pharmacy Issues
		Program			-				·
1630 - 1720	T105	T205	T305	T405	T505	T605	T705	T805	T905
	The Color Purple:	Local Support	Uniform Business	Opportunities for	Impact of Clinical	Strategies for	Lead Agent Enlisted	Equal Access To	Pharmacy Utilization
	Integrated Solutions	Contracts	Office: Successes and	Collaboration	Practice Guidelines	Effective Monitoring	Panel	Health Care	in the MHS
	to Deployment		Challenges	(Best Practices)	on Clinical and	of MTF Performance			
	Health		Y CDD Y		Practice Outcomes	in Today's Business	MSG Constance		
	T.T.C.D. 11	T. C. IV. T. I	LCDR Maureen			of Revised Financing	Gunnells, USA	V D: 1 G I	GOV D D 1
	LTC Donald	Lt Col Ken Jacobs,	Queenan-Flores,	Mr. Robert Hite	T505a	TECC EL MO	MC (P P 1	Ms. Dinah Cohen	COL Dan Remund,
	Donahue, MS, USA	USAF, MSC	MSC, USN	M I C:	DoD Perspective	LTC Sam Eden, MS,	MSgt Ron Peoples,		MS, USA
			Mr. John Rossiter	Mr. James Simmons	I TC Stagay Vouna	USA	USAF		
			MI. John Rossitei		LTC Stacey Young- McCaughan, AN,	LT Cheryl Ringer,	MC Richard Dew,		
			Ms. Theresa Mitchell		USA	MSC, USN	USN		
			IVIS. THETESA IVITERIEN		COL Howard Kimes,	WISC, USIN	USIN		
					MC, USA	Mr. Melvin			
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					T505b	1110444111411			
					VA Perspective				
					Dr. Leonard Pogach				
					Ms. Debbie Walder				

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Wednesday, January 29, 2003

0700 – 1700			REGI		REGISTRATION								
0700 - 0800				BREA	KFAST ON	O W N							
0730 - 0800	Ceremonial Mus	ic											
Plenary Session 0800 – 0850	W100 – Wednes Ms. Karen Igna	sday AM Plenary S ngi	Session					Marriott Ballroom	II and III				
0850 - 0930				REFRESHME	ENT BREAK IN E	XHIBIT HALL	·						
Concurrent Breakout Sessions	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 HIPAA Health Insurance	TRACK 7 Marketing	TRACK 8 IM/IT	TRACK 9				
POC	COL John Gardner	Ms. Carol Ortega	Maj Henri Hammond	Mr. Ken Cox	COL John Powers	Mr. Jonathan Billings		Mr. Keith Simmons					
Moderator(s)													
0930 - 1020	W101 Status of Anthrax and Smallpox Vaccination Program LTC John Grabenstein, MS, USA	W201 First Year of TRICARE For Life (Workshop) Mr. Steve Lillie	W301 T-Nex Financing Model –MTF Implications CAPT Walter Tinling, MSC, USN	W401 CMOP Initiative LCDR David Hardy, MSC, USN Mr. Tim Stroup	W501 Dental Programs Update COL Mary Concilio, DC, USA	W601 HIPAA – The Commander's View CAPT Brian Kelly, MC, USN	W701 Next Generation Training (Workshop) Ms. Linda Foote SGM Harry Robinson, Jr., USA MSgt Wesley Hardin, USAF	W801a Healthcare Portal: ESI CHCS LCDR Mary Lacroix, MSC, USN LCDR Emery Fry, MC, USN W801b Integrated Clinical Database Lt Col Jamie Rosado, USAF, MSC	W901 Homeland Defense & National Pharmaceutical Stockpile Lt Col Douglas Anderson, USAF, MSC				

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Wednesday, January 29, 2003 Continued

Concurrent Breakout	TRACK 1	TRACK 2	TRACK 3	TRACK 4	TRACK 5	TRACK 6	TRACK 7	TRACK 8	TRACK 9
Sessions	Force Health	Operations/	Resource	Federal Agency	Clinical	HIPAA	Marketing	IM/IT	
	Protection	Benefits	Management	Coordination	Operations	Health			
		Program			_	Insurance			
1030 - 1120	W102 W102a Military Vaccines COL Benedict M. Diniega, MC, USA W102b Force Health Protection Vaccine Healthcare Centers COL Renata Engler,	W202 CMAC Rates Ms. Barbara Gallegos Mr. Stan Regensberg	W302 Facility Life Cycle Management in the MHS COL Thomas Kurmel, MS, USA	W402 VA/ DoD Cooperation Strategic Plan (Repeat of T402) CAPT Tracy Malone, NC, USN Ms. Joan Furey	W502 Providing Services For Our Most Vulnerable Beneficiaries Col Geoffrey Rake, USAF, MC	W602 HIPAA Privacy CDR Sam Jenkins, MSC, USN Mr. Paul Bley	W702 Family Centered Care: Creating a Cultural Transformation in Customer Service Ms. Patricia Collins LCDR Gina Savini, MSC, USN MAJ Michael Heimall, MS,USA	W802 DMLSS: Military Medical Logistics & Joint Medical Asset Repository (JMAR) COL George Magee, MS, USA	W902 National Disaster Medical System Mr. Robert J. Jevec
	MC, USA								
1120 – 1300			L	u n c h	O n	O w	n		
Plenary Session	W1000 – Wedne	esday PM Plenary	Session - Lt Gen	George Peach Tav	lor, Jr., USAF, M	IC	1	Marriott Ballroom	I and III
1300 – 1350		the Medical Comn		george remem ruj	101, 011, 02111, 111				
1400- 1450	W103 Comprehensive Medical Surveillance & Individual Medical Readiness Tracking COL John Gardner, MC, USA	W203 Prime Travel/ Non- Medical Attendant Benefits (Workshop) Lt Col James Whitton, USAF, MSC	W303 Prophetical WISDOM: Projection Techniques to Improve Decision Making Richard Holmes, Ph.D.	W403 Joint Health Care Needs Assessment Mr. Clay Boenecke Mr. Art Klein	W503 Health Care Team Training/MED Teams Training Lt Col Beth Kohsin, USAF, NC LTC Peter Nielsen, MC, USA Ben Sachs, M.D.	W603 HIPAA Security Lt Col Ray Green, USAF, BSC	W703 How To Weave the TRICARE Web: 10 Ideas for Improving Your TRICARE Web Site (Best Practices) Ms. S. Dian Lawhon Ms. Gail Amare	W803 Defense Medical Human Resources System –Internet (DMHRSi) • CCQAS • EASIV Mr. Michael Snyder Lt Col James Williamson, USAF Mr. William F. Lorenzen	W903 Medical Informatics - Modeling Healthcare Outcomes Lt Col Brian Masterson, USAF, MC Col Stephen A. Jennings, USA, MC LCDR Emory Fry, MC, USN

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Wednesday, January 29, 2003 Continued

1450 – 1520		REFRESHMENT BREAK IN FOYER							
Concurrent Breakout Sessions	TRACK 1 Force Health Protection	TRACK 2 Operations/ Benefits Program	TRACK 3 Resource Management	TRACK 4 Federal Agency Coordination	TRACK 5 Clinical Operations	TRACK 6 HIPAA Health Insurance	TRACK 7 Marketing	TRACK 8 IM/IT	TRACK 9
1530 - 1620	W104 DoD Population Health Initiatives COL Kenneth Hoffman, MC, USA	W204 TRICARE Prime Remote (Repeat of Session T204) (Workshop) Mr. John Leininger	W304 Discovering WISDOM: Uncovering Relationships that Change Our Perception of Reality Richard Holmes, Ph.D.	W404 Joint Clinical Guidelines LTC Stacey Young- McCaughan, AN, USA Leonard Pogach, M.D. Ms. Debbie Walder	W504 Fraud, Waste, and Abuse – What Clinicians Need to Know Ms. Rose Sabo Mr. Daniel Anderson Ms. Marion Gosnell	W604 HIPAA Panel Ms. Sherry McKenzie CDR Sam Jenkins, MSC, USN Lt Col Ray A. Green, USAF, BSC	W704 Guerrilla Marketing: Increasing Your OB Market Share (Workshop) Ms. Barbara Eilenfeld Ms. Eiko Smith Mr. Michael Ludvigsen	W804 TRICARE Online – MHS Transition to an Enterprise Portal (Repeat of T601) CAPT Brian Kelly, MC, USN	W904 New Directions in Aeromedical Evacuation Brig Gen Charles Green, USAF, MC
1630 - 1720	W105 Challenge in Supporting Warfighting in Special Operations in the Force Health Protection Col James Dougherty, USAF, MC	W205 Local Support Contracts (Repeat of Session T205) Lt Col Ken Jacobs, USAF, MSC	W305 Pragmatic WISDOM: Focusing Decisions for Maximum Effect Richard Holmes, Ph.D.	W405 VA/DoD Information Systems Interoperability CDR Wyatt Smith, MC, USN Mr. Cliff Freeman	W505 Patient Safety Program Status – Analysis of Data, Lessons Learned Ms. Marion Gosnell CAPT Deborah McKay, NC, USN	W605 The TRICARE Global Remote Overseas Healthcare Contract Lt Col Patricia Graulty, USAF, MSC CAPT Barry Cohen, MC, USN	W705 Marketing in the 21st Century – New Trends & Strategies Ms. S. Dian Lawhon Mr. Daniel Fell	W805 MHS Enterprise Architecture – Working Together to Deliver Web Services (Repeat of T602) CAPT Brian Kelly, MC, USN	W905 Developing a Regional Healthcare Plan COL Donald Bradshaw, MC, USA Mr. Dave McIntyre

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Thursday, January 30, 2003

TIME	EVENT/PRESENTATION	ROOM
0700 – 1200	REGISTRATION	Marriott Ballroom Foyer
0700 - 0800	BREAKFAST ON OWN	
0800 - 0850	R100 - Plenary Session - LTG James B. Peake, MC, USA "Army Medicine and Army Transformation"	Marriott Ballroom II and III
0850 - 0920	82 nd Airborne Acappella Chorus	
0920 - 1000	Keynote Speaker	Marriott Ballroom II and III
1000 - 1045	REFRESHMENT BREAK	Marriott Ballroom Foyer
1045 - 1200	Closing Remarks	Marriott Ballroom II and III
	Dr. William Winkenwerder, Jr., Assistant Secretary of Defense (Health Affairs)	

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AIS DEMONSTRATIONS and EXHIBITS – EXHIBIT HALL A Sunday, January 26 – Wednesday, January 29

Sunday, January 26, 2003 Exhibitor Registration and Set-u	р	3:00pm – 7:00pm
Monday, January 27, 2003 Exhibitor Registration and Set-us Show Management Walk Through	_	7:00am – 1:00pm 1:00pm – 1:30pm
Wednesday, January 29, 2003 Exhibit Dismantling		1:00pm – 5:00pm
Exhibit Hall Hours of Operation		
Monday, January 27, 2003	Exhibitor Sponsored Opening Reception	4:00pm – 7:00pm
Tuesday, January 28, 2003	Exhibitor Sponsored Morning Refreshment Break Open with Concurrent Breakout Sessions	8:50am – 9:30am 9:30am - 5:00pm
Wednesday, January 29, 2003	Exhibitor Sponsored Morning Refreshment Break Open with Concurrent Breakout Sessions	8:50am – 9:30am 9:30am - 11:30am

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EXTRA MEETINGS

If you have questions about any of the scheduled extra meetings, please contact the POC listed for more information.

Name of Meeting	<u>Time</u>	Meeting Room	Point-Of-Contact
Sunday, January 26, 2003			
Monday, January 27, 2003			
DoD Health Services Region 4 Board of Governors	1830-2030		Lt Col Mark Mullen () -
Tuesday, January 28, 2003			
	1720 1020		M:D: C: ()
NARMC CDRS Meeting	1730-1930		Maj Davina Carrington () -
TRICARE Mid-Atlantic Medical Directors Meeting	1730-2030		Carnella McGaw () -
TRICARE Mid-Atlantic Region Commanders Caucus	1800-2000		Carnella McGaw () -
Wednesday, January 29, 2003			
Region 10 Board of Governors	1700-1900		Lt Col Scott Dawson () -
TRICARE Northeast RGB	1730-1900		CAPT Anthony Sebbio () -
Thursday, January 30, 2003			
NOVA (Air Force Medical Service Senior Leadership)	1300-1700		Capt Beatrice Tangle Dolihite () -
Friday, January 31, 2003			
NOVA (Air Force Medical Service Senior Leadership)	0700-1700		Capt Beatrice Tangle Dolihite () -
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